



**Industrie-Elektronik**

QUALITY MAKES THE DIFFERENCE



# ON-SITE SERVICE



## The advantages BVS has to offer:

- ✓ Specialists experienced in CNC, PLC and ROBOT automation technology
- ✓ Support in finding faults – over the phone or on site
- ✓ Free technical service hotline
- ✓ Use of professional and modern diagnostic tools
- ✓ Individual exchange assembly set for recommissioning machines

## We will help out right away with our on-site service

As well as assisting with **troubleshooting** CNC machine tools, PLC systems or ROBOTS, our **service technicians** are also able to immediately replace defective assemblies using a wide range of **equipment** and put **your system** or **machine** back into operation without delay. This will significantly **reduce** costs relating to **machine breakdowns and any subsequent costs**. We also offer this **on-site service** for our own **HMI/IPC solutions**, sold under the **unipo®** brand.

Please call us and describe the **error** displayed on your machine controller. Our **free technical service hotline** is staffed by experienced troubleshooting **CNC, PLC and ROBOTICS experts** who are waiting to assist you. If the source of the error cannot be properly identified over the phone, on request we can send a **service technician**, who is informed about the problem beforehand via our hotline, to your site.

Our **service technicians** are equipped with professional and modern **diagnostic tools** such as oscilloscopes and programming devices. If necessary, they will bring a **replacement assembly set** that is tailor-made for your system or machine. Once the assembly has been replaced, the system is **recommissioned**, if necessary.



We are available to answer your questions around the clock.

**24/7 Hotline: +49 6181 95404-200**

Fax: +49 6181 95404-5

E-mail: [service@bvs-cnc.de](mailto:service@bvs-cnc.de)



**BVS Industrie-Elektronik GmbH**

Repair, Sales & Service for CNC, PLC and ROBOT automation technology  
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\*Please see our terms and conditions for warranty details.